



MEMO
Jan. 10, 2025

Communication From PowerSchool to Johnstown-Monroe Families

We are writing to make you aware of a recent cybersecurity incident involving PowerSchool, a software vendor that provides Student Information System (SIS) services for Johnstown-Monroe and numerous school districts across the country.

PowerSchool has stated it has been provided reasonable assurance that the data was destroyed and not shared.

On Tuesday, January 7, 2025, PowerSchool informed our leadership team they experienced a cybersecurity incident involving unauthorized access to certain PowerSchool SIS customer data.

We immediately began conferring with PowerSchool and other agencies to learn the scope of the incident. On the evening of Thursday, January 9, Johnstown-Monroe and other affected districts were provided documentation and information from PowerSchool to share with families and school staff members.

It has been confirmed the information captured in the breach of its systems belongs to some of Johnstown-Monroe Schools' families and educators.

PowerSchool informed us that the data primarily includes parent and student contact information with data elements such as name and address information. Across their customer base, they have determined that for a portion of individuals, some personally identifiable information (PII), such as social security numbers (SSN) and medical information, were accessed. Per PowerSchool, they are working with urgency to complete their investigation and determine whether PII belonging to our students was included.

Protecting our students is something we take seriously. PowerSchool has pledged more information and resources (including credit monitoring or identity protection services if applicable) to you that we will share as it becomes available.

Thank you for your patience and understanding. More information will be provided to you as it is made available to us by PowerSchool.